

# HEINE VISIONPRO® AND EASYCLEAN™ REPAIR INTAKE FORM

To begin the service process for your HEINE visionPRO® Video Laryngoscope or EasyClean™ Direct Laryngoscope Handle, please complete the form below with your device and issue details. **For visionPRO repairs, please send back both the handle and display for full functionality testing post-repair.**

FACILITY NAME: \_\_\_\_\_

CONTACT NAME: \_\_\_\_\_

CONTACT EMAIL: \_\_\_\_\_

CONTACT PHONE: \_\_\_\_\_

**VISIONPRO VIDEO LARYNGOSCOPE**

DISPLAY SERIAL #: \_\_\_\_\_

HANDLE SERIAL #: \_\_\_\_\_

**EASYCLEAN DIRECT LARYNGOSCOPE HANDLE**

HANDLE SERIAL #: \_\_\_\_\_

PLEASE EXPLAIN THE CURRENT PROBLEM WITH YOUR DEVICE:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



F-270-95-862



F-008-22-820

**TYPICAL VISIONPRO VIDEO LARYNGOSCOPE REPAIR COSTS**

- Screen Repair: **\$630**
- Battery Exchange: **\$180**
- Handle Frontside Window Exchange: **\$45**

**TYPICAL EASYCLEAN DIRECT LARYNGOSCOPE HANDLE REPAIR COSTS**

- End Cap Replacement: **\$45**

I (Customer) acknowledge the aforementioned non-warranty repair costs.

I (Customer) can confirm the product has been disinfected.

RETURN NAME AND ADDRESS: \_\_\_\_\_

CUSTOMER SIGNATURE: \_\_\_\_\_